

Error Messages for Region X Family Planning Data System

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- * This document is designed to assist family planning clinic staff in interpreting CVR error messages for rejected claims.
- * Error messages that are self-explanatory do not have a note underneath.
- * For error message that say something is "**invalid**", this usually indicates a data entry error. For example, a numeric field mistakenly entered as 0 or any number outside of the given options.
- * The "**Oregon Master**" is Ahlers' internal master list of all FPEP numbers/clients.
- * The "**RGX Master**" is Ahlers' internal master list of all Region X clients, which is most relevant for Title X clinics.

Error ID	Error Type	CVR Field(s)	Error Message and Explanatory Notes (If applicable)
100	REJECT:		VERSION NUMBER INCORRECT Must use the correct version of the CVR form.
101	REJECT:	1	SERVICE SITE NUMBER INVALID Check for data entry error in service site number.
102	REJECT:	E	FPEP NUMBER IS MISSING OR INVALID Check for data entry error in FPEP number.
103	REJECT:	E, 4	FPEP NUMBER & DOB (date of birth) DON'T MATCH
104	REJECT:		FPEP ELIGIBILITY HAS EXPIRED Verify the eligibility dates by viewing the client record in the Eligibility Database.
105	REJECT:	D	SSN INVALID ON NEW ENROLLMENT/ELIGIBILITY Valid SSN is required for all FPEP clients, even teens. If you find a record with a duplicate or invalid SSN, contact us.
106	REJECT:	E	FPEP NUMBER NOT FOUND IN OREGON MASTER Check for data entry error in FPEP number.
201	REJECT:	2	PATIENT (Client) NUMBER MISSING/INVALID Check for data entry error in client number.
301	REJECT:	3	VISIT DATE MISSING OR INVALID Check for data entry error in visit date.
302	REJECT:		TWO VISITS IN SAME DAY FPEP only permits one visit per date of service.
303	REJECT:		FPEP VISITS GREATER THAN 12 MONTHS FPEP claims are payable within 12 months of the date of service only. Providers should keep monthly processing dates in mind to avoid having claims rejected for being older than 12 months.
351	WARNING:		FPEP VISIT > 12 MONTHS, DATA ONLY FPEP claims submitted later than 12 months after the date of service will only count for data collection, but not billing.
401	REJECT:	4	DATE OF BIRTH MISSING/INVALID Check for data entry error in date of birth.
402	REJECT:	4	FEMALE CLIENT'S AGE OVER 60 YEARS Female FPEP clients must be 60 years of age or younger.
403	REJECT:	4	DOB DOES NOT MATCH RGX MASTER RECORD Date of birth does not match Region X Master Record (see notes above).

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404	REJECT:	4	DOB DOES NOT MATCH OREGON MASTER RECORD See notes above.
405	REJECT:	4	CLIENT'S AGE IS LESS THAN 10 YEARS Female and male FPEP clients must be 10 years of age or older.
501	REJECT:	5	GENDER CODE REQUIRED FOR FIRST VISIT
502	REJECT:	5	GENDER CODE INVALID Check for data entry error in gender field.
503	REJECT:	5	GENDER CODE DOES NOT MATCH MASTER RECORD This error is for paper users only. Gender code does not match master record (Region X). Users must complete a separate form if they want Ahlers to make a gender change.
601	REJECT:	6a	RACE CODE REQUIRED FOR FIRST VISIT
602	REJECT:	6a	RACE FIELD CONTAINS INVALID DATA Check for data entry error in race field.
603	REJECT:	6	ETHNICITY FIELD IS BLANK/INVALID Check for data entry error in ethnicity field.
701	REJECT:	7	ADDITIONAL DEMOGRAPHICS INVALID Check for data entry error in additional demographics field.
801	REJECT:	8	ZIP CODE REQUIRED F/FIRST VISIT If client is homeless, enter the clinic zip code.
802	REJECT:	8	ZIP CODE LESS THAN 02000
901	REJECT:	9	SOURCE OF PAYMENT MISSING/INVALID Check for data entry error in source of payment field.
902	REJECT:	9, D	FPEP SOP FPEP/AGE IS >20 BUT SSN BLANK Source of pay FPEP/Age is greater than 20 but SSN blank - This edit is outdated. It was used prior to 11/1/06 when teens were not required to submit a SSN for FPEP.
903	REJECT:	10	FPEP BUT POVERTY OVER 185% Clients over 185% of federal poverty level do not income qualify for FPEP. However, if a client's income increases above 185% FPL during their eligibility period, then they are still eligible for that year, and you may enter their new income on the CVR (even if it doesn't match the income listed on the FPEP Enrollment Form). Visits after 11/1/06 are not subject to this edit because the web database checks FPL.
904	REJECT:	9	SOP 2 DUPS A PRIOR '2' OR '8' BILLING Source of pay 2 (Title XIX/OHP) duplicates a prior 2 or 8 (FPEP) billing
905	REJECT:	9	SOP '8/10' DUPS A PRIOR '8/10' BILLING Source of pay 8/10 (FPEP) duplicates a prior FPEP billing
906	REJECT:	9	SOP '8/10' CODED/ELIG. FOR MEDICAID,SOP 2 Source of pay was coded as FPEP but the client is eligible for Medicaid (2)
907	REJECT:	A, B, 9	NAME REQUIRED FOR SOURCE OF PAY 8 OR 10 FPEP requires a client name
909	REJECT:	D, 9	SSN REQUIRED FOR SOURCE OF PAY 8 OR 10

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912	REJECT:	9A	FPEP requires client SSNs DIAGNOSIS CODE INVALID Check for data entry error in diagnosis code field.
913	REJECT:	9, 9B	SOP 8 OR 10, 9B IS BLANK/INVALID Check for data entry error in 9B (Will insurance be billed...?)
914	REJECT:	9B, 17A	INS. BILLED(9B) IS YES BUT 17A IS BLANK Complete 17A (Third party resource codes).
915	REJECT:	9C, 17A	9C IS 1, 17A MUST BE COMPLETED W/NC Special Confidentiality; 17A must be completed with NC (Not Covered).
916	REJECT:	9, 3	SOP 10, BUT DOV IS PRIOR TO 01/01/2005 Source of pay 10 (Non-FPEP Visit/FPEP Supply) was first implemented in January 2005. This error message is no longer relevant because claims with dates of service prior to 1/1/05 are no longer submitted.
1001	REJECT:	10a, 10b	INCOME/FAMILY SIZE REQUIRED FOR 1st VISIT
1002	REJECT:	9, 10a	UNKNOWN INCOME NOT ALLOWED FOR SOP '8' FPEP requires income.
1004	REJECT:	10a	INVALID INCOME, DECIMAL IN FIELD Income must be reported as a whole number without decimals.
1051	WARNING:	10a	INCOME EXCEEDS \$10,000 MONTHLY Income unusually large (does not qualify for FPEP) - check for data entry error
1052	WARNING:	10b	FAMILY SIZE GREATER THAN 15 Family size unusually large - check for data entry error
1101/3	REJECT:	11	PREGNANCY HISTORY REQUIRED/FIELD IS BLANK 1101 & 1103 errors are the same.
1102	REJECT:	11, 5	PG HISTORY >BLANK AND GENDER IS MALE Pregnancy history is greater than 0 # of pregnancies and gender is male.
1201	REJECT:		VISIT ALREADY ON FILE This error is for paper users only. At least one other visit for this client, date of service and this project/clinic number was already submitted.
1202	REJECT:		MAINT. DOES NOT MATCH VISIT IN MASTER This error is for paper users only. Maintenance happens when someone wants to change an already-accepted CVR. Usually the visit record does not exist.
1203	REJECT:		CLIENT MAINT/NO MATCH IN MASTER FILE This error is for paper users only. Maintenance happens when someone wants to change an already-accepted CVR. Usually the client record does not exist.
1204	REJECT:	12	PURPOSE OF VISIT MISSING OR INVALID Check for data entry error in purpose of visit field.
1205	REJECT:		MEDICAID RECORD IN HISTORY/CANNOT DELETE You cannot void OHP visit data. Ahlers keeps it for data purposes.
1206	REJECT:		MED. PATIENT IN HISTORY/CANNOT DELETE

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1207	REJECT:	12	You cannot void OHP client data. Ahlers keeps it for data purposes. SUPPLY ONLY VISIT; NEW CLIENT New FPEP Clients must have a visit (purpose of visit 01, 02, 03, 04) before a supply-only visit
1208	REJECT:	12	FQHC CLINIC NOT ELIGIBLE FOR SUPPLY ONLY Since PPS rates are gone, this only applies to FQHC claims for dates of service prior to 4/1/07.
1209	REJECT:	12	SUPPLY ONLY VISIT PRIOR TO 4/1/2000 Supply-only visits were implemented 4/1/00.
1210	REJECT:	12	PURPOSE OF VISIT 1,2,5, INVALID FOR MALE Male exams are only coded as Other Medical or Counseling Only.
1211	REJECT:	12, 9	POV 5 NOT BILLABLE FOR FPEP SOP FPEP will not reimburse for pregnancy test visits (POV 5)
1212	REJECT:	12, 9	POV 9 IS NOT BILLABLE FOR FPEP SOP 10 SOP 10 means must have non-FPEP related services provided during the visit; can't be just supply-only. For supply-only visits, code SOP 8 (FPEP) and POV 9 (Supply-Only).
1213	REJECT:	5,9a,12	MALE W/SOP 8, TOV 4, V25.2 & 1 TIME BYE The one-time eligibility exception may not be used for vasectomy counseling visits.
1301	REJECT:	13A	MEDICAL SERVICES INVALID Check for data entry error in medical services field.
1302	REJECT:	13A	MALE CLIENT HAS FEMALE SERVICES CODED Female services are 09, 11, 12, 17, 19, 21, 22, 25, 26, 27, 31, 32, 33, 38, 39, 40.
1303	REJECT:	13A	MEDICAL SERVICES 20 AND 35 ON SAME VISIT Medical services 20 (Sterilization) & 35 (Infertility Screening) on same visit
1305	REJECT:	13A	FEMALE CLIENT HAS MALE SERVICES The only male service is 42 (Male Genitalia Exam).
1306	REJECT:	13A, 12	POV 1,2,OR 3 BUT NO MEDICAL SERVICES Purpose of visit 1 (First Annual Exam), 2 (Return Annual Exam), or 3 (Other Medical) but nothing checked in Medical Services, box 13A
1307	REJECT:	5, 9A, 20	FEMALE MEDICAL SVC 20 WITH DIAG V252 FPEP does not cover female sterilizations.
1308	REJECT:	9A, 20	MALE MEDICAL SVC 20 WITH DIAG NOT = V252 The correct ICD-9 code (V25.2) must be used to bill for a sterilization (medical service #20).
1309	REJECT:	20	STERILIZATION NOT ALLOWED WITH 1 TIME BYE Sterilization visits are not payable under the one-time eligibility
1310	REJECT:	20	MEDICAL SVC 20 AND AGE IS LT 21 Clients must be at least 21 years old to consent to sterilization (medical service #20)
1401	REJECT:	14A	COUNSELING SERVICES INVALID Check for data entry error in counseling education provided field.
1402	REJECT:	14A	COUNSELING SERVICES 03,04,07/SAME VISIT Counseling Services 03 (Sterilization), 04 (Infertility), 07 (Pregnancy)/Same Visit

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1403	REJECT:	14A, 12	POV 4 BUT NO COUNSELING SERVICES Purpose of visit 4 (Counseling Only) but no counseling services in box 14A.
1404	REJECT:	14A	FEMALE CLIENT HAS MALE COUNSELING SVC
1501	REJECT:	15A	CONTRACEPTIVE METHOD MISSING OR INVALID
1504	REJECT:	15B	ENDING METHOD/REASON FOR NONE ANSWERED 15A "After Visit" box is completed with any code except 10, and 15B is marked (can't have both).
1505	REJECT:	15B	REASON FOR NO METHOD MISSING 15B is blank. If the "After Visit" boxes in box 15A are marked 10 (None), then 15B must be completed.
1506	REJECT:	15B	FPEP VISIT & NO METHOD IS 3-SEEKING PG 15B is marked 3 (Seeking Pregnancy), which conflicts with the goal of FPEP, to reduce unintended pregnancies. FPEP does not fund visits in which the client is seeking pregnancy.
1601	REJECT:	16	REFERRAL SERVICES 05 AND 06 ON SAME VISIT Referral services 05 (Sterilization) and 06 (Infertility) marked for the same visit.
1602	REJECT:	16	REFERRAL SERVICES 01,02,03 FEMALE ONLY Referral services 01 (Prenatal), 02 (High Risk Pregnancy), 03 (Abortion) female only.
1701	REJECT:		BILLING PROCEDURES MISSING/INVALID
1703	REJECT:	17	ONE ANNUAL VISIT (01) EVERY ELEVEN MONTHS FPEP annual visits must be at least 11 months after the <u>date</u> of the last annual exam.
1704	REJECT:	17	QUANTITY CODED BUT SUPPLY CODE IS BLANK Must complete the supply code.
1705	REJECT:	17	SUPPLY CODED BUT SUPPLY QUANTITY BLANK Must complete the quantity for each supply.
1706	REJECT:	17	INVALID CONTRACEPTIVE SUPPLY CODE Check for data entry error in supply codes.
1707	REJECT:	17	SUPPLY QUANTITY EXCEEDS THE LIMIT See the most recent supply code sheet (posted on the FP website) to see the maximum quantities approved for FPEP.
1708	REJECT:	17A	EXPLANATION CODE INVALID See the CVR Manual p. 31 for the TPR codes (two letters, e.g. NC)
1709	REJECT:	17	QUANTITY CODED BUT UNIT PRICE BLANK
1710	REJECT:	17	UNIT PRICE COMPLETED BUT QTY NOT CODED
1711	REJECT:		UNIT PRICE EXCEEDED
1712	REJECT:	17, 9	SOP 10 WITH NO SUPPLIES CODED Source of pay 10 (Non-FPEP Visit/FPEP Supply) with no supplies coded

Error ID	Error Type	CVR Field(s)	Error Message and Explanatory Notes (If applicable)
1713	REJECT:	17	SUPPLIES(18 OR 19), PRIOR TO 1/1/2006 Supplies 18 (Sponge) or 19 (Subdermal Implants) prior to 1/1/06 (These supplies were not covered prior to this date.)
1714	REJECT:	17	SUPPLIES(09 OR 13), AFTER 1/1/2006 Supplies 09 (Norplant) or 13 (Lunelle) after 1/1/06 - these methods are no longer covered by FPEP.
1801	REJECT:	18	CLIENT INS. STATUS IS MISSING/INVALID Client insurance status is missing/invalid - check for data entry errors.