

7/17/09

FAMILY PLANNING PROGRAM UPDATE

Important information — please read and share



Oregon FP Program News

Chlamydia Test Update

Those agencies that participate in the Region X/Oregon Infertility Prevention Project (IPP) will be happy to know that the Oregon Public Health Lab will be using a new test for Chlamydia screening as of August 3, 2009. The new test is the Aptima Combo 2 test, a nucleic acid amplification test that includes testing for both Chlamydia and Gonorrhea. It allows for more specimen sites (endocervical, male urethral, male and female urine and vaginal swabs) and 30-60 day transportation at room temperature.

If your clinic participates in the IPP, you will soon be receiving information from the Public Health Lab on ordering new supplies for the new test. After August 3, the lab will reject specimens that are NOT submitted in Aptima transport tubes.

Family planning clinics that participate in the Oregon IPP must follow screening criteria for testing. Fees for tests on IPP clients who do not meet the screening criteria, tests done at FPEP billable visits, and tests from non-IPP clinic sites are being discussed by the STD Program, Family Planning Program and the Public Health Lab.

If your clinic is not part of the IPP but your agency is interested in using the Public Health Lab for Chlamydia/Gonorrhea testing, please contact the Public Health Lab (503.693.4100) for more information.

If you have questions about the new test please contact:
Carol Elliott 971.673.0362 (Family Planning Program)
Cheryl Connell 541.265.2248-ex 443 (Family Planning Program)
Doug Harger 971.673.0149 (STD Program)
Terry Crandall 503.693.4124 (Public Health Lab)

News From Central Stores:

Beginning July 20, Central Stores will implement a new process when invoicing family planning supplies. The invoice that comes with the shipment will be marked "COPY" and an original will be sent to a designated finance person / business office for payment. The copy will serve as a packing slip and is not to be used for payment.

Duramed has announced an increase of \$18.55 in the price of Paragard IUDs, bringing the cost up to \$213.76. Central Stores purchased a few month's worth at the old price so the increase won't be immediate, but watch the order forms for the change in the near future.

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FDA Approves Plan B One-Step and Lowers Age for Obtaining Two-Dose Plan B Emergency Contraception without a Prescription

The U.S. Food and Drug Administration (FDA) announced the approval of Plan B One-Step, a single dose emergency contraceptive containing levonorgestrel 1.5 mg in a single tablet. FDA also announced a change in the labeling of Plan B, a currently marketed emergency contraceptive consisting of two levonorgestrel 0.75 mg tablets, which are taken 12 hours apart. Since August 2006, it has been available to women 18 years of age and older without a prescription and to women younger than 18 years of age only by prescription.

With these approvals, both Plan B One-Step and Plan B will be available without a prescription to women 17 years of age and older. They will both be available for women younger than 17 years of age only by prescription. Additional product information is available at:

http://www.accessdata.fda.gov/drugsatfda_docs/label/2009/021998lbl.pdf

Things you've always wanted to know but been too busy to ask!

Are there things you'd like to know about your family planning clients or their experience at your clinic? Now's your chance: we'd like your suggestions for questions to be included in the 2009 statewide customer satisfaction survey (CSS). A *draft* set of questions proposed for this year is attached. If you have other ideas or suggestions, please send them to lisa.angus@state.or.us by Wednesday, July 22.

The family planning program fields a customer satisfaction survey every two years as part of ongoing quality improvement and evaluation. Approximately 20 clinics are randomly sampled and asked to give the paper-and-pencil survey to every family planning client seen in about a week's time. Clients who complete the survey receive a \$5 incentive and, if your clinic participates, you'll receive a complete survey report for you clinic, along with a thank-you gift for staff. We hope to have the 2009 survey in the field in early September.

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Customer Response Surveys

Thank you to all clinic staff who are participating in the July Customer Response Survey that is assessing the visibility of our current outreach campaign. Additional supplies may be requested from Nicole Browning. Please remember to write the clinic number, date and source of payment on the bottom of the card and return to family planning staff at the end of each week. Cards should be mailed to:

Nicole Browning
DHS Women's & Reproductive Health
800 NE Oregon, Suite 370
Portland, OR 97232

Please see attached document for the results of the March Customer

FPEP

FPEP Reasonable Opportunity Period

It has been two months since we rolled out the new reasonable opportunity period for potential FPEP clients and it seems to be going smoothly. We would like to take this opportunity to remind clinic staff that we expect that an Oregon birth record request or out-of-state birth record request will be completed for every client using the reasonable opportunity period. This ensures that every client will be able to receive a full year's worth of eligibility once proof of citizenship has been obtained.

And please remember, if you have mistakenly used the reasonable opportunity period for a client (e.g. the client was not actually seen for an FPEP visit that day), contact Emily Elman at 971-673-0219 or at emily.l.elman@state.or.us, and she can reset the option for use at another time.

FPEP Mirena Reimbursement

Some agencies are adding a 10% handling charge when billing FPEP for Mirena IUSs. This is not permitted. The additional 10% added to other supplies/methods is allowable because they are purchased from Central Stores where a 10% handling fee is charged. CareMark does not add 10% when invoicing Mirena, so it is not considered part of the acquisition cost. Agencies that qualify for 340B public health pricing should be billing FPEP \$373.51 per unit. Please notify your billing staff.

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Training and Education

SAVE THE DATE!

2009 STD Clinical Update Course

Please see attached agenda and registration information for the 2009 STD Clinical Update Course

When: October 14-16, 2009, Crowne Plaza

Where: 1441 NE 2nd, Portland, OR

Please contact Lila Duncan, STD Project Coordinator at 971-673-0163 or at lila.m.duncan@state.or.us if you have any questions.

CLAS Related Training

The Institute for Health Professionals will be offering its Healthcare Interpreter Training Program this Fall and Winter.

The program is on-line and virtual, which allows participation from anywhere in the world. This program is excellent for bilingual individuals who are in healthcare and for those seeking a healthcare career.

For more information : www.pcc.edu/hcit or call 503.731.6627

Resources

Youth of Color Initiative Opportunity

Advocates for Youth is pleased to announce an exciting opportunity for community-based, minority, youth-serving organizations and institutions. To help prevent HIV/STI infection among our youth most at risk, Advocates for Youth established a Youth of Color Initiative. Through the Youth of Color Initiative, your organization may receive strategic capacity building assistance, including publications and materials; written and electronic correspondence; telephone consultations; on-site training; and seed grants in the amount of \$8,000 to implement HIV/STI and teen pregnancy prevention projects, made possible through a cooperative agreement with the Centers for Disease Control and Prevention's Division of Adolescent and School Health. Services offered through this initiative are tailored to fit the needs of your organization.

Please see the attached materials for more information about this opportunity, including eligibility and criteria for selection. The application form and/or proposal are due by August 14, 2009, 5:00 p.m. EDT. Please e-mail, mail or fax applications to Urooj Arshad, Program Manager, Youth of Color Initiative, Advocates for Youth, 2000 M Street, NW, Suite 750, Washington, DC 20036. Fax: (202) 419-1448. E-mail: urooj@advocatesforyouth.org

7/17/09

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Spanish-language Resources

This month, the Department of Health & Human Services' Agency for Healthcare Research and Quality (AHRQ) launched new Spanish-language resources.

These resources include: a new monthly online health advice column, Consejos de Salud Para Tí (Health Advice for You); more than 35 consumer guides on health care quality, surgery, health conditions and diseases; 30- and 60-second audio spots on health issues such as comparisons of oral medicines for type 2 diabetes and of pain medicines for osteoarthritis; and "Superheroes," a national public service campaign developed in partnership with the Advertising Council to encourage Hispanics to become more involved in their health care.

To access AHRQ's Spanish-language Web page, please go to www.ahrq.gov/consumer/espanoix.htm. To read our press release announcing the Web page, go to www.ahrq.gov/news/press/pr2009/spancolpr.htm

For more information about AHRQ's Spanish-language resources and outreach, contact Bob.Isquith@ahrq.hhs.gov.

EC information

The U.S. Department of Health and Human Services, Office of Women's Health offer emergency contraception questions and answers information for clients in a printable format.

You can download the document from <http://www.womenshealth.gov/faq/emergency-contraception.cfm>.